



Prachin Infotech Pvt. Ltd.

April 5th, 2010

To
The My Care International Team
Mumbai

Services – Automobile Repairs

I would like to congratulate 'My Care International' in **providing prompt service in time of an emergency in Mumbai**. In Nov 20th 2009, I met with a serious accident on the eastern highway early morning. The swift car I was driving was hit by a medium truck with the car skidding, hitting the divider and with rear left doors being ripped.

I was in a state of shock. After sometime I came around and immediately informed 'My Care' who in turn informed their **Service Provider Top Gear**. A towing van was sent to pick up the vehicle. Top Gear took immediate charge and arranged the Insurance inspector to evaluate and estimate the damage. The damage was severe to the engine, front suspension and the two left side doors.

Within a week after obtaining insurance approvals they commenced repairs in a very professional manner, always informing me of any cost escalations. On collecting the car, my family was surprised and could not believe that this was the same car they had seen in the photos.

I must commend My Care International for doing an excellent job, and in shouldering all my anxiety. Earlier, when I learnt about My Care I thought it was another run of the mill companies that only promise. But *here was a company that walked its talk* and I must reiterate, that *their service was prompt and professional and easy on the budget*.


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